

Notice for Passengers Traveling with Pet Strollers

Amendments published on October 7, 2024

1. The Taipei Metro is allowing passengers to travel with pet strollers in accordance with this notice to accommodate passengers traveling with pets while also protecting the rights and interests of general passengers. Any changes made to this policy will be publicly announced.
2. Access times:
 - (1) During all operating hours, passengers with small and medium-sized pet strollers (of which the sum of the length, width, and height is less than 175 cm) may travel by Metro without having to purchase a Single-Journey Ticket for Pet Strollers.
 - (2) Passengers with large-sized pet strollers (of which the sum of the length, width, and height is between 176 cm and 220 cm) may enter and exit through the stations indicated below with a Single-Journey Ticket for Pet Strollers during the following time periods:
 - Saturdays, Sundays, national holidays, deferred holidays, and flexibly adjusted holidays (designated workdays excluded): From 06:00 to the end of service.
 - Weekdays and designated workdays: 10:00-16:00, 22:00 to the end of service.
3. Stations allowing pet stroller access and transfer:
 - (1) Small and medium-sized pet strollers: all stations.
 - (2) Large-sized pet strollers are permitted at all stations except the following:
 - a. All stations on the Wenhua Line
 - b. Taipei Main Station
 - c. Zhongxiao Xincheng Station
 - d. Zhongxiao Fuxing Station
 - e. Nanjing Fuxing Station

f. Daan Station

- (3) Passengers with large-sized pet strollers who do not comply with regulations promulgated at Metro stations regarding entering/exiting/transferring at stations in which large-sized pet strollers are not permitted will be fined pursuant to Paragraph 1-4 in Article 50 of the Mass Rapid Transit Act.
4. Passengers traveling with pet strollers shall comply with the following conditions:
- (1) Passengers with large-sized pet strollers are required to purchase a Single-Journey Ticket for Pet Strollers at Information Counters, which cost NT\$80 for one trip of unlimited distance for a single passenger and pet stroller. Service staff shall guide the passenger to enter and exit the station through the Group Ticket/One-day Pass Entrance/Exit.
 - (2) Pet strollers should be assembled properly to ensure no leakage of urine or feces. The head, tail, and limbs of the animals may not be exposed outside of the confines of the pet stroller. One ticket is valid for one person with a single pet stroller.
 - (3) Proper precautions should be taken to avoid leakage of pet waste, foul odors, or barking.
 - (4) Passengers with pet strollers are prohibited from using the escalators. Please use the elevator.
 - (5) Passengers with large-sized pet strollers may only board at the first or last train cars. They shall not occupy accessible spaces and shall follow signs to wait for the train. If a train is too crowded, please wait for the next one.
 - (6) Passengers with pet strollers shall yield to the elderly, passengers with disabilities, and those with strollers. They shall not disrupt the passage of general passengers.
 - (7) Passengers with pet strollers shall bear legal responsibility for any damages made to the Taipei Metro or a third party.
 - (8) Passengers with pet strollers shall abide by the Mass Rapid Transit Act, Regulations for Use of the Taipei Metro System, and

related Taipei Metro notices and regulations. Violators will be handled in accordance with relevant laws and regulations and may be refused transportation services by the Taipei Metro.

5. Events organized or authorized by TRTC that allow for the participation of pets shall comply with the following conditions:

- (1) To maintain overall Metro system safety as well as order during events, pets must wear a chest harness and leash for the entirety of said event. Owners are responsible for making their best effort to take care of and manage their pets. If a pet is confirmed to have damaged any equipment or affected Metro operations in any way, the owner shall be handled in accordance with relevant laws and regulations and asked to compensate TRTC for losses or damage incurred.
- (2) Pets that are sick or in estrus (in heat) are not allowed to participate in activities.
- (3) Owners must complete registration of their pets, ensure all of their vaccinations are up-to-date (e.g. rabies vaccine), and preemptively treat pets for fleas before bringing them to events. The owner assumes full responsibility in the case that their pet transmits infectious diseases to others; TRTC shall not be held responsible for such incidents.
- (4) If your pet is disobeying instructions, displaying aggressive behavior, or biting other pets, please remove them from the setting and situation immediately. The owner assumes full responsibility for all incidents that occur during the event; TRTC shall not be held responsible for such incidents.
- (5) Please avoid feeding pets during events to prevent them from fighting and biting one another over food.
- (6) Owners are responsible for donning their pets in pet diapers, wraps, or potty pads, according to their pets' needs.

- (7) During events, all regulations pertaining to which areas will be opened up to pets and where large-sized strollers can be parked will be stipulated in the event's Participation Guidelines.
- (8) TRTC reserves the right to modify, terminate, or change the content of events.